

<b>A&amp;M Production</b>		<b>QUALITY AND SUSTAINABLE EVENT MANAGEMENT POLICY</b>	
<b>Identification:</b>	DC.5.2.01 rev.06	<b>Date:</b> 16/03/2026	<b>Page:</b> 1/1

*The General Management, represented by Mr. **Riccardo Montanari**, formally expresses its commitment to the implementation of an integrated Quality and Sustainable Event Management System, in accordance with the **ISO 9001** and **ISO 20121** standards.*

*A&M Srl has been active in the national and international market for 50 years, offering specialized services with a strong focus on customer satisfaction and continuous improvement. In line with this approach, the company aims to promote the sustainable management of its activities and the events it delivers.*

*The principles guiding this commitment are outlined in the document titled “Statement of Intent and Values.”*

*In particular, A&M Srl is committed to pursuing the following objectives:*

- *MINIMIZE UNFORESEEN ISSUES AND DISRUPTIONS*
- *ENHANCE THE EVALUATION OF CUSTOMER SATISFACTION*
- *DIGITIZE INTERNAL PROCESSES AND COLLECT RELEVANT DATA FOR THE DEVELOPMENT OF PERFORMANCE INDICATORS*
- *PROMOTE INCLUSIVENESS AND EQUAL OPPORTUNITIES*
- *ENCOURAGE PROFESSIONAL GROWTH AND TALENT DEVELOPMENT*
- *REDUCE ENERGY WASTE ACROSS OPERATIONS*
- *LOWER THE VOLUME OF WASTE GENERATED WITHIN THE COMPANY*
- *LIMIT THE USE OF POLLUTING PACKAGING MATERIALS*
- *SUPPORT AND ENGAGE WITH THE LOCAL COMMUNITY*
- *LIMIT THE WASTE OF RAW MATERIALS*

*These objectives are incorporated and measured within a dedicated improvement plan, which sets out specific indicators and monitoring methods that are regularly reviewed and continuously monitored.*

*The implementation of the Quality and Sustainability System is a commitment fully endorsed by the undersigned and shared with all employees and collaborators.*

*Management undertakes to consider the needs and expectations of interested parties and to communicate the performance of the sustainable event management system to them, while promoting stakeholder awareness and active participation.*

Reggio Emilia,  
03/16/2026

**General Management**

  
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